

Dear FCC

I have been a customer to WorldCom wireless for 2 years now and use my cell phone for business. On 8/17/02 I received a letter from worldcom stating that after 9/20/02 they would not provide wireless service to me and to contact verizon if I wanted to continue my wireless service. Then on 8/19/02 I found that worldcom had turned off my service, after calling them they said that I was part of the first block of phones to be turned off and there was nothing that could be done about it. I contacted Verizon and purchased a new phone and service which cost me \$79.00 the new phone arrived on 8/22/02 and was activated over the phone. I was without service for 6 days and estimate \$1200.00 loss in income. I hope that you can stop worldcom from doing this to other people and get them to refund my losses.

Thanks

Kim M Kleider

Incoming mail is certified Virus Free.

Checked by AVG anti-virus system (<http://www.grisoft.com>).

Version: 6.0.350 / Virus Database: 196 - Release Date: 4/17/02

Outgoing mail is certified Virus Free.

Checked by AVG anti-virus system (<http://www.grisoft.com>).

Version: 6.0.350 / Virus Database: 196 - Release Date: 4/17/02